



Darndale Belcamp Village Centre CLG



Annual Report 2023

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1. STATEMENT FROM THE CHAIR

I am pleased on behalf of the Board to present our Annual Report for 2023.

Darndale Belcamp Village Centre CLG (DBVC) is a work integration social enterprise company whose core function is the provision of a Facilities Management Service for the large Village Centre complex in Darndale. We also provide other community services - Senior Centre, Home Repairs & Maintenance and Estate Management.

We continue to be strongly committed to good governance, transparency, accountability, effectiveness and value for money. The Board of Directors is fully compliant with the Charities Governance Code and the Charities Standard of Reporting Practice for financial reporting. We have an accredited management standard, ISO 9001 and we subscribe to Transparency International's Integrity at Work programme.

The organisation incurred a significant trading deficit for 2023. The COVID-19 pandemic continued to have a residual negative impact on income and we didn't have the benefit of the Government's Stability Fund that we had in 2022. However, the Board is confident that it can substantially improve its financial position in the coming year.

As well as traded income, we are very grateful for the ongoing funding and support from the Department of Social Protection, the Department of Rural & Community Development, Pobal, the Health Service Executive, Dublin City Council and Northside Partnership. This enables the organisation to provide an excellent facilities management service for the Village Centre, a comprehensive range of care services and house maintenance services for older people. Valuable services are also provided to the community by the other Service Providers in the Village Centre.

We are fortunate to have a dedicated and committed Management and workforce who diligently provide services to a high standard. We continued to provide valuable placement and training opportunities for our Community Employment (CE) and Job Initiative (JI) workers and a significant number of them are on placement with community organisations in the surrounding area. These two sponsored labour programmes are an essential resource to the community.

Significant organisation achievements during the year included the following: production of our Strategic Plan 2023 - 2027; carrying out a major review of our CE Programme; publication of a feasibility study on further development of the Village Centre; and commencement of upgrading works in the Village Square.

I wish to pay tribute to my fellow Directors on the Board who give their valuable time on a voluntary basis and are very committed to ensuring a thriving social enterprise. I wish to thank Pamela Meates and Julie-Ann Gahan, representatives of Northside Partnership and the HSE respectively, who stepped down during the year as Directors. I also welcome Ger Nolan (Northside Partnership) and Eugene Hanly onto the Board.

In last year's Statement, I said that the then Chief Executive Officer, Linda Hayden, would be leaving the organisation. I am glad to state that Nicko Murphy was successful in the open competition to replace Linda and he took up the position on 1st May 2024.

Together with the Board, Management and staff, I look forward to continuing the good work of the organisation in 2024.



Adrian Charles
Chairperson of the Board



2. OUR VISION & MISSION

OUR VISION

We have a vision of our community where the physical environment is safe, secure and clean, where the local economy is strong and provides jobs and opportunities for local people, where people have confidence and a sense of pride in their community and where our services operate effectively for the good of all.

OUR MISSION

Darndale Belcamp Village Centre CLG aims to provide the highest possible levels of services and facilities to local residents living in those communities closest to the Village Centre and in adjoining areas. This aim will be achieved through excellent facilities management and maintenance of properties and spaces within the Village Centre and through the provision and deployment of key services for local residents and groups.

3. OUR VALUES

Working towards our vision in a way that tackles causes as well as alleviates symptoms.

Seeking to break negative cycles through early intervention.

Working in partnership with others to identify needs and deliver solutions either ourselves or with/through our partners.

Providing leadership for positive change and supporting leadership in others.

Being innovative and creative in our search for solutions to local problems.

Being rooted in, listening, challenged and responding to the local community.

4. DIRECTORS & OTHER INFORMATION

DBVC CLG BOARD OF DIRECTORS 2023	Sub-Group Membership 2023		
	Audit, Finance & Human Resources	Corporate Governance & Strategic Planning	Communities & Communications
Adrian Charles		✓	✓
Emma-Jane O'Reilly	✓		
Pamela Meates (Resigned 30 March 2023)	✓		
Michael O'Connor			✓
Dympna McCann		✓	
Geraldine Nolan (Appointed 8 June 2023)			✓
Eugene Hanly (Appointed 19 December 2023)	✓		
Fionnuala Carter			✓
Julie-Ann Gahan (Resigned 31 December 2023)	✓		
Linda Creamer (Resigned 9 June 2023)		✓	
Aoife Breen			✓
Julie Norris			✓
Robert Gillanders		✓	

Registered Office: Darndale Belcamp Village Centre, The Link Road, Darndale, D17E027

Charity Number:
CHY17682

Charity Registration Number:
20066314

Company Number:
350776

Auditors: Nexus Chartered Accountants and Registered Auditors
Nexus House, 31 Dean's Grange Road, Blackrock, Co. Dublin, A94A3E7

Bankers:

Allied Irish Bank 62 Saint Brigid's Road Artane D05 CP23	Bank of Ireland Malahide Road Coolock D03 HY82	Permanent TSB Unit 1/2 Omni Shopping Centre Santry D09 HP90
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Solicitors:

Carvill Rickard & Co. Watermill House 1 Main St, Raheny D05 N5F3	Aidan M. Deasy & Co. 34 Fitzwilliam Street Upper Dublin 2 D02 C2X9
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5. STRUCTURE & GOVERNANCE

Terminology:

To facilitate a clear understanding of this report, the following designations are used: the entity referred to as "Darndale Belcamp Village Centre CLG" is denoted as "the organisation," and "Darndale Belcamp Village Centre" is denoted as "the Village Centre".

Organisational Structure:

Established in 2001, Darndale Belcamp Village Centre CLG (hereinafter called "the organisation") is a company limited by guarantee and governed by a dedicated Board of Directors. The Board is responsible for providing strategic direction, ensuring sound governance, and overseeing financial performance to achieve the organisation's mission.

The governance structure is designed to promote transparency, accountability, and effectiveness in all activities, adhering to the Charities Governance Code and compliance with the Charities SORP (Statement of Recommended Practice).

The Board comprises members with diverse expertise in community development, finance, human resources and management. Directors are elected based on a formal nomination and selection process to ensure the highest standards of governance. New Directors undergo a comprehensive induction and training to understand their roles and responsibilities.

Board Sub-Groups

To enhance governance and support effective decision-making, the Board is supported by three standing sub-groups:

1. Corporate Governance and Strategic Planning Sub-Group:

Responsible for guiding the overall strategic direction and ensuring compliance with governance standards.

2. Audit, Finance and Human Resources Sub-Group:

Focuses on financial oversight, audit processes, and human resources policies.

3. Communities and Communications Sub-Group:

Enhances community engagement and promotes positive relationships with local stakeholders.

Each sub-group reports regularly to the Board, providing insights and recommendations on their respective areas. This structure ensures that the Board's focus remains on strategic priorities and organisational development.

Board Meetings and Oversight

The Board met nine times during the year, ensuring robust oversight of all organisational activities. Meeting agendas included detailed reviews of financial performance, strategic updates, and progress against key objectives. This commitment to governance has enabled the organisation to maintain a high standard of service delivery and community impact.

Management Structure

Day-to-day management of the organisation is delegated to the Chief Executive Officer, who leads a senior management team, supported by 101 employees. This team includes Heads of Function for Services, Finance, Property, IT, Human Resources and Communications. The organisation's programmes and services are primarily funded through the Pobal Community Services Programme, Department of Social Protection's Community Employment and Job Initiative programmes, and a Health Service Executive (HSE) Service Level Agreement for the Golden Years Senior Centre.

The Village Centre serves as the administrative base for DBVC's overall operations. The Chief Executive Officer manages the organisation's strategic and operational activities, with delegated responsibility to the Heads of Function, ensuring the effective delivery of high-quality services to the community and ensuring the effective management of its facilities.

6. WHAT WE DO (PRINCIPAL ACTIVITIES)

The principal activities include the management of the following work integration social enterprises:

Facilities Management

The organisation provides comprehensive facilities management for the entire Village Centre complex, ensuring that all buildings, car park and open communal spaces are maintained to the highest standards. The Maintenance Team is responsible for the upkeep and enhancement of these areas, creating a safe, clean, and welcoming environment for all users.

Golden Years Senior Centre

Provides day care, community activities, outreach support, and wellness programmes for elderly residents in the local area.

Handy Helpers Seniors' Home Maintenance

Offers a trusted home maintenance service for older people, ensuring they receive reliable and professional support with home repairs and maintenance.

The organisation undertakes a range of activities to support the local community which includes the following:

Community Employment and Job Initiative Programmes

The organisation manages a 90-place Community Employment (CE) programme and a 14-place Job Initiative (JI) programme on behalf of the Department of Social Protection. These programmes provide valuable work experience, training and development opportunities to participants, many of whom are placed with other local community organisations. The programmes play a crucial role in enhancing the employability of individuals and supporting local service delivery.

Bell Art Gallery

The Bell Art Gallery, located within the Village Centre, offers a platform for local artists to display their work, fostering creativity and cultural engagement. Currently, over 300 pieces of artwork are exhibited, contributing to the vibrant atmosphere of the centre and supporting community artistic expression.

This Annual Report provides a comprehensive overview of the organisation's activities and outcomes in 2023, highlighting progress in line with the strategic objectives set out in the organisation's five year Strategic Plan. Through its diverse activities, the organisation continues to enhance the quality of life for local residents and provide essential services that support community development and cohesion.

7.1 FACILITIES MANAGEMENT

The organisation is recognised as a work integration social enterprise in Ireland, known for delivering a broad range of high-quality services and supports. It manages and maintains the Village Centre, encompassing buildings covering 4,485 square metres, a car park of 2,806 square metres, and 1,488 square metres of open and communal spaces within the Village Square. These facilities are maintained to an exceptional standard by the Facilities Manager and dedicated Maintenance Team.

The integrated complex includes a variety of services and projects, both operated directly by the organisation and managed by other service providers who contribute service charges. The organisation is responsible for the management of all communal facilities within the complex, including essential infrastructure such as boilers, lifts, CCTV systems, intruder alarms, fire safety equipment, and waste management. This also includes maintaining all internal and external communal areas and the perimeter of the Village Centre. As part of its management agreement with Dublin City Council, the organisation also collects service charges from service providers operating within the complex.

The organisation's facilities management extends to offering venue rental services to local businesses, community groups, organisations, and individuals. This service not only generates revenue but also attracts visitors from the surrounding areas and provides affordable, accessible spaces for meetings and events.

In 2023, the organisation continued work on a large landscaping project aimed at enhancing the Village Centre and creating a space for the enjoyment of all members of the local community, service users, and service providers.

Additionally, during 2023, a feasibility study for Phase 2 of the Village Centre which was commissioned by the organisation, was published. The study involved consultations with all relevant stakeholders and was conducted by an external consultant.



FACILITIES MANAGEMENT 2023 HIGHLIGHTS



Continued to implement energy conservation measures throughout the Village Centre Complex



6,245
Environmental Maintenance Hours completed in 2023



11,693
Maintenance Hours completed in 2023



244
Conference Bookings in 2023



Continued enhancements to the Village Square

7.2 GOLDEN YEARS SENIOR CENTRE



The organisation is responsible for the management and development of the Golden Years Senior Centre, a social enterprise offering a comprehensive range of daycare, community, and home-based services for older residents in Dublin 5, 13, and 17. In collaboration with statutory agencies, mainly the HSE, Golden Years ensures the highest standards of care for its members.

Golden Years provides a diverse array of activities, including social events, exercise programmes, meals, alternative therapies, day trips, drop-in services, and outreach support. Despite the challenges posed by the COVID-19 pandemic, the centre continues to adapt its services, with a focus on addressing social isolation through increased Care Calls and exploring new activities for its members.

In 2023, the centre's daycare capacity was increased to 150 places per week, up from 100 places per week in 2022 due to COVID-19 restrictions. Membership stood at 1,027 at the end of the year, with a small number of members moving to more specialised residential care. The organisation remains committed to providing essential respite and support for both members and their families.

The organisation acknowledges the vital funding from the HSE and Pobal through the Department of Rural and Community Development's Community Services Programme in sustaining this service.

GOLDEN YEARS SENIOR CENTRE 2023 HIGHLIGHTS



1,027
Members registered with
Golden Years in 2023



3,390
Total attendees of Daycare



4,826
Care Calls made
to Members



408
Outreach visits to
Members' homes



77
Events organised
in 2022

7.3 HANDY HELPERS SERVICE

The organisation manages Handy Helpers Seniors' Home Maintenance Service, a social enterprise established in 2017 to address the need for trustworthy and affordable home maintenance services for older residents in Dublin 5, 13, and 17. The service was developed based on feedback from members of the Golden Years Senior Centre, who highlighted concerns about working with unfamiliar contractors.

Handy Helpers provides reliable and professional home improvement services, prioritising trust and safety for its clients. Since its inception, the service has experienced steady growth, resulting in the creation of additional local employment opportunities.

Although COVID-19 restrictions impacted service income, Handy Helpers continues to recover. In 2023, the service continued to operate but felt the impact of rising operational costs.

The organisation acknowledges the vital support of Pobal through the Department of Rural and Community Development's Community Services Programme in sustaining this service.



HANDY HELPERS SERVICE 2023 HIGHLIGHTS



308

Home Maintenance Jobs completed



Maintained contract with
TASK Community Care and
Pobal Seniors Alert Scheme



312

Pendant Alarms installed



Continued to work alongside
voluntary and statutory agencies
to support older people

7.4 EMPLOYMENT PROGRAMMES



The organisation is one of the largest employers in the Darndale and Belcamp area and serves as a sponsoring body for Community Employment (CE) and Job Initiative (JI) programmes. These programmes provide essential staffing support to local services, offering valuable work experience for participants. Since expanding the CE programme to Donaghmede in 2020, the organisation now manages 90 positions, ensuring the sustainability of community activities and services.

The CE and JI programmes, funded by the Department of Social Protection, play a crucial role in local development. Additionally, the organisation employs a Manager and eight full-time equivalent staff through the Community Services Programme, supported by Pobal and the Department of Rural and Community Development.

The organisation prioritises training and upskilling for all employees, particularly CE participants, to enhance their career prospects. Participants benefit from work experience, professional networking, training, and support in planning their future career or educational pathways.

EMPLOYMENT PROGRAMMES 2023 HIGHLIGHTS



119 Staff
Employed in 2023



1,759
Hours of Training
completed by all Staff in 2023



Retained ISO 9001:2015 accreditation
for HR Management and Facilities
Management



19
Participants finished on the
CE Programme in 2023



42%
(8 of 19 completions)
Progression to Employment

7.4.1 CE PARTICIPANT TESTIMONIALS

“

Since starting in the Bell Building, my experience has been amazing. I love getting up to come to work. Being on CE with the people I work with makes a huge positive impact on my day and my future. I get plenty of experience in roles I am interested in and amazing opportunities.

Personally, I am very interested in Art. Working on a CE programme here is a dream, the possibilities and opportunities are endless. Working with the community is something I have always wanted to do, I have learned how to network and work with different groups on various projects. I now have skills from working on reception, helping to run coffee mornings and even some gardening!

My confidence has grown so much since working with DBVC CLG, I am so happy. I am always busy, happy and ready to help. I have been given so many opportunities to help build my confidence along with opportunities to do courses and learn.



Sharon Fowler
Current CE Participant

“

My personal experience has been, up to now, very professional and I have been learning how to work with elderly people and those with disabilities.

My confidence has improved so much and the CE programme has been excellent.



David Kelly
Current CE Participant



Dean Rock
Former CE Participant



I started on a CE Scheme here in DBVC CLG in December 2023, feeling really low and very much stuck in a rut, I also felt at a bit of a crossroads in my life. It took me no time at all to feel very welcomed and a valuable member of the team. The HR Team were great, particularly Natalie who helped me to move on and gain the full-time position that I am now looking forward to starting.

During my time here on CE, I was able to develop my skills, I started off as a receptionist and within a couple of months I was then promoted to the role of Handy Helpers Administrator. Sinead was a great mentor and very much gave me the confidence to move on. CE is fantastic for people looking to better themselves, gain lots of new skills and qualifications and hopefully, full-time employment.



I have connected to more people and they have become my colleagues.

I have learned a lot about myself and my abilities to do more than I previously thought. I have gained lots of knowledge from my colleagues and the courses I have completed that I can use in daily life.

CE has given me confidence and I know now that I can do anything I put my mind to. I love being in the Bell Building, working in the community and making more connections.



Linda McGrath
Current CE Participant

7.4.2 TRAINING & DEVELOPMENT

The organisation actively encourages all staff to participate in training opportunities to support their professional and personal development. Continuous training and upskilling are integral elements of the Community Employment programme, equipping participants to transition into employment or further education in line with their individual learning plans and career goals.

During 2023, many staff members continued to engage in online training and courses but many returned to in-person learning opportunities.

In total, the organisation's employees completed 1,759 hours of training in 2023.

TRAINING COMPLETED IN 2023:

Accreditation	Training Type
Industry Standard Certificate	<ul style="list-style-type: none"> • Manual Handling • People Movement • Novice Teleporter • Portable Appliance Testing • Safe Pass • Novice Counterbalance Forklift • Trauma Informed Practice • Digital Skills Social Media • Hand Hygiene
QQI Level 3	<ul style="list-style-type: none"> • Basic Computer Skills
QQI Level 4	<ul style="list-style-type: none"> • Painting and Decorating • Security Skills
QQI Level 5	<ul style="list-style-type: none"> • Professional Cleaning Skills • Care of the Older Person • Care Skills • Early Childhood Development • Bookkeeping • Food Safety & HACCP • Spreadsheets • Word Processing
QQI Level 6	<ul style="list-style-type: none"> • Early Childhood Development • Employment Law • Business Management
In-House Training	<ul style="list-style-type: none"> • BrightHR Training • Respect, Dignity and Equality at Work

7.4.3 MEET OUR JI & CE SUB SPONSORS

New Life Centre

Supports the community through the provision of a broad range of vital community support services, e.g. After-school for 5-12 year olds, Educational Grinds, Junior Youth Club and Senior Youth Club, Special Needs Group, Sports Club, Adult Activities, Therapies and Courses, Active Age Groups and Ladies Club, Drop-in and Counselling Services.

Northside Partnership

A local company working with local people, representatives from communities, the state, employers, trade unions and elected representatives. They offer a range of programmes and services to support individuals, local organisations, groups and communities in the areas of Dublin 3, 5, 13 & 17.

Darndale Belcamp Integrated Childcare Service (Jigsaw Centre)

Provides quality childcare for the children and families from the local Darndale, Belcamp and Moatview communities. It is one of the largest childcare centres in Ireland with 240 children from 3 months to 12 years of age attending daily.

Darndale Belcamp Recreational Centre (Sports Hall)

A community facility owned and managed by Dublin City Council, Darndale/Belcamp Recreational Centre provides a safe space for the local community to meet and interact. The centre has a community gym and boxing club.

Discovery CTC

Located in the Village Centre, offers young learners the opportunity to complete major awards at QQI Level 3 and 4. They cater for learners aged between 16 and 21 in and around the Dublin 17 area.

Sphere 17

Sphere 17 Regional Youth Service provides a high-quality youth service to young people between the ages of 10 – 24, in the region of Dublin 17 and Kilbarrack. They provide many different services to young people, based on their needs, issues and interests.

Elsa Community Services

Provides Security Services in the Village Centre and the greater Dublin area.

TARGET

Provides Adult Education, Counselling Services, Childcare Services and Hobby Classes in the Dublin 13 area.

TravAct

An organisation of Travellers and settled people working together in North Dublin. TravAct's work currently falls into six main areas, which include Community Employment, drugs outreach, education support, housing & accommodation, primary health care support and youth services.

LIR Childcare

A community based crèche in Kilbarrack which caters for children from the ages of 0-5 years.

Trinity Gaels GAA

Based in Donaghmede, it was founded in 1975 and caters for teams of boys and girls of all ages from nursery to adult in Hurling, Gaelic Football, Ladies Gaelic Football and Camogie.

St Benedict's Resource Centre

A Resource Centre based in the community of Kilbarrack. The services provided are Childcare Facility, Sphere 17 Youth Club and St Michael's House. St Benedict's also run a range of activity groups for older people.

Community Law and Mediation

Community Law & Mediation is an independent community law centre providing free legal advice, advocacy, mediation and education services.

7.5 THE BELL ART GALLERY

The Bell Art Gallery, established in 2016, stands as a cultural beacon within the Darndale Belcamp Village Centre, showcasing the creative talents of the local community. The gallery is one of the few suburban art spaces on Dublin's Northside, making it a unique venue that provides a platform for local artists to exhibit their works and engage with the community.

The gallery's mission is to promote creativity, self-expression, and community engagement by offering local artists a space to display their artwork. By doing so, it encourages cultural appreciation and provides a welcoming environment for artistic development.

Gallery Impact

Over the past year, the Bell Art Gallery has attracted many visitors, contributing to a vibrant and active cultural scene in the Village Centre. DBVC CLG believes that the Bell Art Gallery not only enriches the cultural fabric of Darndale but also strengthens the sense of community by providing a shared space where art and people come together, connect, and celebrate the arts. The winning entries of the DBVC CLG Annual School Art Competition are displayed in the gallery.



8. STRATEGIC PLANNING



The organisation adopted its Strategic Plan for 2023-2027 in January 2023, setting a clear direction for the coming years to enhance its impact and further support the local community. The strategy is built around six core objectives focused on maintaining high standards of facilities management, expanding services for older people, managing government-funded employment programmes, exploring new social enterprise opportunities, ensuring organisational sustainability, and creating a positive work environment for staff and volunteers.

The Strategic Plan includes defined timelines and targeted milestones across each year to track progress and deliver tangible results. An annual workplan is developed by the CEO and Management Team and approved by the Board, outlining how the organisation will implement the strategy over the course of the year. The Board conducts regular reviews of the workplan to ensure goals and objectives are being met.

A full copy of the current Strategic Plan is available for download on the organisation's website: www.darndalebelcampvc.ie

Priorities & Plans for the Future

In 2024, the organisation will continue to focus on delivering its strategic priorities as outlined in the Strategic Plan 2023-2027. The Board remains committed to achieving these objectives and building an organisation that is integrated, effective, outcome-driven, and accountable.

The new plan is structured to transition from the organisation's overarching mission and vision to specific programmes and activities for implementation over the next five years. It encompasses the organisation's mission statement, vision, and overall and specific aims and objectives.

The key priorities for 2024 are as follows:

- Recruit a new Chief Executive Officer as the current CEO retires in March 2024.
- Continue to provide quality services to all Service Providers, including Jigsaw Centre, Discovery Centre, Health Service Executive Primary Care, Dublin City Council, DiLucia Takeaway, Bob's Newsagents, Stack's Pharmacy, Angels Love, City of Dublin Education and Training Board, Preparing for Life, The Dublin North East Drug and Alcohol Taskforce and the Above All Group, ensuring full access to services and support when needed.
- Restore and develop the Golden Years and Handy Helpers services in the aftermath of the pandemic.
- Support the development of projects and services in areas where they are currently lacking.
- Build and strengthen the organisation's capacity to ensure successful delivery of the new strategic plan.
- Further enhance governance and regulation to ensure compliance with all relevant regulatory bodies.
- Increase promotion of the organisation's work through representation, communication, PR, and expanded use of digital media.
- Maintain high standards of transparency and governance while ensuring financial stability, which is critical to achieving the goals of the Strategic Plan.
- Complete upgrading of the Village Square.

9. ACHIEVEMENTS & PERFORMANCE

In 2023, the organisation achieved significant milestones, and delivered impactful services, further solidifying its position as a leading community resource.

The organisation also remained committed to Transparency International Ireland's 'Integrity at Work Programme,' actively sharing information, updates, and public notices through its social media platforms and mailing lists.

The Annual Report and Financial Statements were published, providing a detailed overview of activities, achievements, and performance.

Additionally, new policy documents were developed and further risk assessments were carried out.

The organisation reached thousands of people through social media platforms and online content.

Throughout the year, the organisation continued its efforts to upgrade and enhance the Village Square, creating a welcoming space for community members, service providers, and retailers.

The CEO, on behalf of the Board, also participated in the Darndale Implementation Oversight Group, which is responsible for implementing the recommendations outlined in Dublin City Council's report, *Darndale: A Long View of an Enduring Challenge*.



Golden Years Ladies Group on a trip to Wicklow in Summer 2023.



The Handy Helpers Team and fleet of vehicles.

KEY ACHIEVEMENTS IN 2023:

- Continued excellence in facilities management, positioning the Village Centre as one of the top community buildings in Ireland.
- Delivery of comprehensive services for older people within the community and surrounding areas, including full day-care and outreach services through the Golden Years Senior Centre.
- Provision of maintenance support services to older and vulnerable adults in their homes via the Handy Helpers social enterprise.
- Provision of information and support through the organisation's website and social media platforms, enhancing community engagement and service accessibility.
- Successful applications for additional non-core funding to support the enhancement and expansion of services.
- Publication of a feasibility study for Phase 2 of the Village Centre complex, outlining future development opportunities.
- Delivery of in-house training for staff on Employment Support Programmes, with a focus on the 'Taking Control Leadership for Life Programme.'
- Finalisation of an Employee Assistance Programme to support staff wellbeing and promote a positive working environment.
- Publication of the Strategic Plan 2023-2027, setting the organisation's strategic direction for the coming years.
- Achievement of re-certification for ISO 9001:2015 Standards for Quality Management, reaffirming the organisation's commitment to high standards of service delivery.
- Appointment of a HR Administrator to support human resources functions and promote staff wellness and wellbeing.



Getting ready for a Walk and Talk event as part of DBVC Staff Wellness Week 2023



The Golden Years Halloween Party 2023 - a well attended event by all of the members of the Golden Years Day Centre!

10. MEET THE SERVICE PROVIDERS

The Village Centre, established in 2001, has evolved into a hub of community, statutory, and commercial services, serving as a successful model for integrated service delivery in other communities. Locally known as 'The Village Centre,' it houses a variety of service providers who collaboratively deliver essential supports to the community. The organisation plays a key role in facilitating this integrated approach, benefiting local residents.

The centre's facilities have been operating at full capacity for over five years, with strong demand from new and existing service providers for additional space.

In 2023, the following Service Providers were based at the Village Centre:



COMMERCIAL AND RETAIL BUSINESSES

Bob's Newsagents & Off Licence

A local newsagent and off-licence, Bob's provide a range of retail services for the local community, including groceries, bill paying and ATM.

Stack's Pharmacy

Provides medications, prescriptions, gifts and advice to the local community

DiLucia's Café and Take-Away

Offers fresh food, coffee, sandwiches and salads. Di Lucia's also offers a take-away and delivery service, offering hot food with outside catering also available.

Angels Love Holistic Centre

Angels Love services include: Mediumship, Angel Therapy Healing and a range of classes for those interested in spiritual healing. Angels Love also offers specialist products for anyone interested in alternative therapies.



COMMUNITY BASED SERVICES

Discovery Community Training Centre

The Discovery Community Training Centre provides second-chance education and training for early school leavers aged 16-21 years. It fosters lifelong learning with courses in Childcare, Woodwork, IT, Customer Service, Catering, and Hair and Beauty.

Jigsaw Childcare Centre (Darndale Belcamp Integrated Childcare Centre)

Jigsaw Childcare Centre, one of the largest facilities in Ireland, 260 children attend daily aged 3 months to 12 years from the Darndale, Belcamp, and Moatview communities. The Centre promotes the physical, emotional, and educational well-being of children through accessible and inclusive childcare services.

Health Service Executive (HSE) Primary Care Unit

The Primary Care Unit provides essential health services, including physiotherapy, mental health support, public health nursing, speech and language therapy, dental services, GP care, a baby clinic, and social work support.

Dublin City Council

The local Dublin City Council office offers housing advice, allocations, transfers, maintenance queries, estate management, and Traveller welfare clinics from its base in the Village Centre.

Northside Partnership – Preparing for Life Programme

Preparing for Life supports parents, early years practitioners, and teachers in using proven approaches to help children achieve their full potential, working with families, health services, and schools from pregnancy to early childhood.

City of Dublin Education and Training Board (CDETb) – Adult Literacy Service

The Coolock Darndale Adult Literacy Service helps adult learners improve their reading, writing, maths and computer skills through one-to-one and small group classes, both accredited and non-accredited.

Northside Partnership – Empowering Communities Programme

The Empowering Communities Programme enables local communities to respond to social exclusion by developing and implementing targeted initiatives.

Dublin North East Drugs and Alcohol Task Force

The Task Force brings together statutory, voluntary, and community representatives to provide supports and services that prevent, reduce, and manage problem drug and alcohol use in local areas.

11. FINANCIAL REVIEW & RISK

Financial Review

The results for 2023 are set out in the organisation's 2023 Financial Statements on the following page showing income and expenditure. At the end of the financial year the company had gross assets of €1,105,455 (2022 - €1,183,137) and gross liabilities of €427,205 (2022 - €417,769). The net assets of the company have decreased by €87,118.

The organisation's Financial Statements can be viewed in greater detail on the Charities Regulator and Companies Registration Office websites.

Principal Risks and Uncertainties

Achievement of our aims and objectives entails taking measured risks. The Board is responsible for ensuring that the major risks facing the organisation are appropriately managed. This is a continuous process reflecting the changing priorities and circumstances facing the organisation. During 2023, the major risks facing DBVC CLG were reviewed and their potential impact assessed. In particular, Facilities Management service charges and pricing policies continued to be reviewed. A new Representative Group made up of 2 of the organisation's Directors and 2 representatives of the Services Providers was established to explore difficult issues and to foster better communications and integration.

Strategies and controls aimed at managing risks appropriately have been agreed, most of which are already in place and effective. In many cases, the control processes are subject to continuous improvement. Given the objectives of the organisation and the nature of the activities through which it furthers them, some of the risks have to be accepted - it is not possible for the organisation to eliminate all of them. Appropriate steps have been taken to mitigate them where possible. The most significant risks to the organisation can be encapsulated in: income generation, cash flow management, loss of funding, high inflation and high energy costs.

Funders in 2023



An Roinn Forbartha
Tuaithe agus Pobail
Department of Rural and
Community Development



An Roinn Coimíre Sóisialaí
Department of Social Protection



An Roinn Sláinte
Department of Health



Comhairle Cathrach
Bhaile Átha Cliath
Dublin City Council



Saibhís Sláinte
Níos Fearr
& Fairsiúil
Building a
Better Health
Service



12. FINANCIAL INFORMATION

Income and Expenditure Account

	2023	2022
Income	€ 2,638,946	€ 2,719,349
Expenditure	-€ 2,726,064	-€ 2,742,492
Surplus / Deficit	-€ 87,118	-€ 23,143

Balance Sheet

	2023	2022
Fixed Assets		
Tangible assets	<u>€ 233,501</u>	<u>€ 273,280</u>
Current Assets		
Debtors	€ 256,094	€ 273,462
Cash at bank and in hand	€ 615,860	€ 636,395
	<u>€ 871,954</u>	<u>€ 909,857</u>
Credits: Amounts falling due within one year	<u>-€ 427,205</u>	<u>-€ 417,769</u>
Net Current Assets	<u>€ 444,749</u>	<u>€ 492,088</u>
Total Assets less Current Liabilities	<u>€ 678,250</u>	<u>€ 765,368</u>
Funds		
Restricted Funds	€ 210,566	€ 267,740
General Fund (unrestricted)	<u>€ 467,684</u>	<u>€ 497,628</u>
Total Funds	<u>€ 678,250</u>	<u>€ 765,368</u>



Darndale Belcamp Village Centre

Darndale Belcamp Village Centre CLG

The Link Road, Darndale

D17 E027

Tel: (01) 877 1600

Email: info@villagecentre.ie

Web: www.darndalebelcampvc.ie

Company Registration Number: 350776

Registered Charity Number: 20066314

CHY Number: 17682

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